

## Exercise #3

The first company I found is called a-team systems and they offer support on many types of software including but not limited to linux, MySQL, and of course Apache, which can be found at <https://www.ateamsystems.com/services-support/web-server-support/apache-serversupport-2/>. They offer multiple plans and services with some of the most noteworthy being ability to be contacted via phone and tickets, screen share troubleshooting, complete stack support, 24x7 response times, intrusion detection, and blacklist monitoring just to name a few. The plans range from \$39/mo. to \$249/mo. depending on the needs of the business. These support plans are also not necessary as they do offer one-off support with a rate of \$165/hr. for normal support.

The next company, much like the first seems to offer support in a wide range of fields, theirs unlike the previous also offering CMS hosting as well as mail server hosting, pretty fancy. The company is called Manager Server, and the Apache help page can be found at <https://www.managedserver.eu/apache-assistance/>. Some of the key things they offer is assistance with installation and distribution, debugging and error correction, security notifications, updates, and even writing the documentation. For pricing I was unable to find individual plans like the previous company, instead they seem to work only on a per hour basis with their Apache support going for €97/hr. or about \$113/hr.

a-team systems main website: <https://www.ateamsystems.com/>

Managed Server main website: <https://www.managedserver.eu/>